

QUALITY INITIATIVES

Although we already have a robust system and checks in place, we cannot be complacent about the issue of quality and we are continually aiming to strengthen our offering to ensure the highest possible quality standards on our projects.

Queensferry High School is an excellent example of this in action, as we implemented a range of enhanced quality initiatives on site, as part of a pilot project with SFT, including:

- Encouraging a culture and working environment where quality issues can be raised.
- Enhanced role of the independent tester and clerk of Works appointed and interface formalised.
- Use of biM level 2 to ensure improved co-ordination between disciplines and trade contractors.
- Enhanced role of the design team, providing greater level of site presence and quality inspections (minimum fortnightly).
- Ensuring single point responsibility, with each trade work package allocated a specifically qualified site manager.
- Bespoke toolbox talks around construction methodology.

Importantly, these actions are all monitored at specific monthly reviews focussed solely on quality and attended by key members of the team to ensure issues are given the utmost importance.

The intention is to roll out these enhanced quality initiatives to all sites in the future.